

# FERNDALE DDA BOARD OF DIRECTORS MEETING THURSDAY, JANUARY 14, 2015

9:00 A.M. Board Meeting

Ferndale DDA Office 149 W. Nine Mile Rd., Ferndale, MI

# **AGENDA**

- I. Call to Order
  - A. Roll Call
  - B. Dismissals
  - C. Consideration of Minutes: December 2015
  - D. Consideration of Agenda
  - E. Financial Report
- II. Consent Agenda
  - A. Committee Reports
  - B. DDA Staff Report
- III. Call to Audience (no more than 3 minutes per person 15 min. total allotted)
- IV. Community Organization Reports
  - A. Chamber of Commerce
  - B. Woodward Avenue Action Association
  - C. Ferndale Public Schools
- V. Action Items
  - A. Annual Planning Meeting Consultant
  - B. Downtown Committee: Parking Recommendation *(to be provided at meeting)*
- VI. Regular Agenda & Business Info Items
  - A. UPDATE: Resolution Regarding Liquor Licenses
  - B. UPDATE: Part-Time Temporary Position
  - C. UPDATE: City Hall Renovations
  - D. Board Meeting Time Change
  - E. Board Member Recruitment
  - F. January 20th Planning Commission Meeting Reminder
  - G. Bench Dedication
  - H. Annual Planning Meetings Reminder
- VII. Call to Committee Chairs, Board Members & Staff (not more than 3 minutes)
- VIII. Adjournment

#### CALENDAR OF EVENTS

#### January

January 1

DDA Offices Closed

January 5

Design Committee 6:00pm

January 6

Executive Board 3pm

Biz Dev 5pm

January 11

City Council Mtg. 7pm

January 14

DDA Board of Directors 9am

January 18

DDA Offices Closed for MLK

Jr. Day

January 19

Downtown Development Committee 4:30pm

January 25

City Council Mtg. 7pm

January 27

Promotions Committee 5pm

January 28

Annual Planning Meeting

5:30pm - Part 1 of 2

#### February

February 2

Design Committee 6:00pm

February 3

Executive Board 3pm

Biz Dev 5pm

February 4

Annual Planning Meeting

5:30pm - Part 2 of 2

February 8

City Council Mtg. 7pm

February 11

DDA Board of Directors 9am

February 15

DDA Offices Closed for

President's Day

February 16

Downtown Development

Committee 4:30pm

February 22

City Council Mtg. 7pm

February 24

Promotions Committee 5pm

# FERNDALE DOWNTOWN DEVELOPMENT AUTHORITY BOARD OF DIRECTORS MEETING





FERNDALE DDA OFFICE 149 W. 9 MILE FERNDALE, MI 48220

#### I. CALL TO ORDER

A. Roll Call 9:00 a.m.

**DDA Board Members Present**: Dean Bach, Jacki Smith, Mindy Cupples, Ed Lane, Michael Hennes and Jerome Raska

**DDA Board Members Absent**: Jay McMillan, Chris Johnston, Mayor/Council **Staff Present**: Barry Hicks, Cindy Willcock

**Guests:** Joseph Gacioch (Ferndale Asst. City Manager), Justin Lyons (Planner, City of Ferndale), Candice Susak (Zipcar), Bob Greager (The Eagles Pledge), Tiffany and Chris Best (The Rust Belt Market, Kevin Canze (Republic Parking)

- B. <u>Dismissals:</u> Jay McMillan (vacation), Chris Johnston Dave Coulter/Dan Martin
- C. <u>Approval of Minutes November 2015</u>
   Motion by Director Lane, seconded by Director Raska to approve the November

2015 minutes as presented. All Ayes, motion carries.

# D. Approval of Agenda

Motion by Director Smith, seconded by Director Hennes approve agenda as presented. All Ayes, motion carries.

### E. Acceptance of Financial Report

Motion by Director Smith, seconded by Director Lane to accept the financial report as presented. All Ayes, motion carries.

#### II. CONSENT AGENDA

Motion by Director Lane, seconded by Director Raska to accept the consent agenda as presented. All Ayes, motion carries.

#### III. CALL TO AUDIENCE

Bob Greager, gave an overview of the Eagles Pledge (EP), a grant program for up to 4 years of college tuition for all high school graduates modeled after the Kalamazoo Promise. The EP is launching its first major fundraising campaign to activate its own tuition grant pledge for graduating seniors of FPS. To date all funds raised have been either gifts or from their Board. Greager is seeking additional donors or ideas for potential donors as well as assistance in getting the word out. Chair Bach directed that Pitch Black get something out regarding this program.

#### IV. COMMUNITY ORGANIZATION REPORTS

A. Chamber of Commerce

OM Willcock delivered report emailed by Chamber Interim ED Carol Jackson. The Chamber is looking forward to an awesome year and hoping to collaborate with the DDA in some new projects. Jackson also wished to extend her personal apologizes that the Chamber was not able to fully participate in Holiday Hoof because of the staffing issues they are experiencing. The hunt for a new

Executive Director has begun, but they are taking their time in the interview process. Finally, she wanted to wish the Board a happy holiday from the Chamber.

- B. Woodward Avenue Action Association (WA3) (No report provided) WA3 continues to go through internal changes and hopes to attend meetings and provide updates in 2016.
- C. Ferndale Public Schools (No report provided) The Ferndale Community Concert Band will be having a concert on Sunday, December 13<sup>th</sup> at 3:00 pm in the FHS auditorium.

#### V. ACTION ITEMS

#### A. Zip Car

Candice Susak, market fleet supervisor, gave an overview of Zip Car (information provided in Board packet). Zip Car is a the world's leading car sharing network whose mission is to provide affordable/sustainable transportation options for anybody at any time. They would like to launch a one-year pilot program in Ferndale with two vehicles. Proposed locations for the vehicles were discussed, with it being noted that close proximity to Woodward was a priority. The proposed first location would be on the west side of Woodward, on Planavon (next to the former Save-A-Lot), which will provide good access to both 9 Mile and Woodward, as well as good visibility and proximity to residential areas. The proposed location for the east side of Woodward is on 9 Mile, just east of Bermuda on the north side of the street. Benefits of this location are the same as listed above. Chair Bach stated he would be more in favor of having the parking in lots rather than on street and Kevin Canze of Republic Parking explained that there is more visibility on-street, as well as from a maintenance standpoint onstreet is less disruptive than lot spaces. Assistant City Manager Gacioch also noted that studies show the proposed locations are not utilized at 85% capacity and that this is a one year pilot - cars can always be moved if it proves to be a burden.

Motion by Director Hennes, seconded by Director Raska to recommend that City Council approve Zip Car's proposal to locate two vehicles in Downtown Ferndale, on East 9 Mile near Bermuda and Planavon near West 9 Mile.

Discussion was had regarding clarification of locations, with Assistant City Manager Gacioch indicated that the City parking department would notify businesses.

All Ayes, motion carries.

#### B. Liquor License Review - Rust Belt Market

As discussed at the November Board meeting, the Rust Belt Market (RBM) has applied for a Redevelopment Liquor License. The City Liquor Review Committee met in October to review the request and are recommending approval of the request. The DDA Board requested the City draft an agreement that would allow the City to inspect the operation to determine if the owners were operating within the scope of the agreement and allow revocation of the license if it was determined they were in violation of the agreement. The Board also asked that the owners provide additional information regarding where the alcohol will be

sold, how parking during special events will be addressed and compliance with state law hours of operation requirements.

RBM owners Tiffany and Chris Best provided information regarding these questions that was included as an attachment to the Board packet. The Best's indicated theirs is a very fluid business model that always meant for Friday, Saturday, Sunday hours for retail. They will be trying a Thursday game night concept to assist with complying with hours requirements, provided information on parking mitigation and the proposed floorplan of the café/bar area. Directors Raska and Hennes thanked the Bests for their extra work in addressing the Board's concerns.

Motion by Director Raska, seconded by Director Hennes to recommend that City Council approve the Redevelopment Liquor License for the Rust elt Market as reviewed and recommended by the Ferndale Liquor License Review Committee with all of the conditions listed in said document.

All Ayes, motion carries.

# C. Resolution to Council Regarding Liquor Licenses

The DDA Executive Board met and discussed concerns regarding parking in the Central Business District as a result of adding liquor-serving establishments and wanted to make a statement to Council through a formal resolution that the DDA Board does not want Council to consider any additional issuance of liquor licenses in the Central Business District until a parking in lieu ordinance is considered.

Motion by Director Smith, seconded by Director Cupples to approve a Resolution requesting that City Council consider the parking In-Lieu Ordinance before considering any additional liquor licenses in the Central Business District.

All Ayes, motion carries.

#### D. Parking In Lieu Ordinance Revisions

City Staff and the City Attorney are seeking input from the DDA Board regarding a revision to the City's Zoning Ordinance as it pertains to parking in the Central Business District (CBD). Currently, when parking is deemed necessary per the City's Code of Ordinances, developers must comply with providing adequate facilities to accommodate the need for parking that different uses create. This applies all over Ferndale except in the CBD where currently there is not a requirement for parking.

Proposed ordinance changes would change this and require that all restaurants would be required to provide adequate off-street parking on their own private property or, if located in the CBD, pay on a per-space basis. The money paid would go into a special account to be used exclusively for the maintenance and construction of more parking at a future date. This change is made in the ordinance, Part 1(j) CBD parking exemption, item (1). If approved, new restaurants or expansions of existing would be required to provide adequate parking or pay into the parking system. This would not apply to outdoor seasonal spaces. City Planner Lyons explained that upon passing of the DDA Board motion, the Planning Commission will hold a public hearing for January 20, 2016

at which time fees will be set and the PC and public will have the opportunity to speak about the proposed changes. Discussion was had regarding how the number of required spaces is calculated.

Motion by Director Cupples, seconded by Director Smith to recommend that City Council approve an ordinance to amend Section 24-223 to the Zoning Ordinance, Ordinance No. 1087, of the Ferndale Code of Ordinances, as attached.

Discussion was had regarding the proposed ordinance change being a good first step and now it is up to the City to take their step, how quickly construction on a parking deck could commence and the DDA desire to issue a clear statement on managing downtown growth. Planner Lyons encouraged Board members to attend the January 20th Planning Commission meeting at 7:00 pm at City Hall.

All Ayes, motion carries.

#### E. DDA City Hall Space

In order to facilitate the plan to move the DDA office into City Hall during the first quarter of 2016, construction should begin as soon as possible. The DPW Director received three bids for the build out, but only one included construction of walls to create an office and storage area. This bid was for \$20,860.00. The Board previously authorized an amount not to exceed \$20,000 and at this time the Executive Director is requesting this be revised to an amount not to exceed \$25,000. In the future it is hoped that something this minor could be administratively approved, but in the absence of a DDA purchasing policy, such requests must come before the Board. A purchasing policy will be worked on at a later date.

Motion by Director Lane, seconded by director Raska to authorize the Executive Director to execute the proposal from Allied dated November 24, 2015, to build out new office space for the DDA at City Hall and to allow a not-to-exceed amount of \$25,000 for construction to account for contingencies.

All Ayes, motion carries.

#### VI. REGULAR AGENDA & BUSINESS INFO ITEMS

#### A. Parking Update

The downtown committee is actively working on some discussions of parking and locations for what sounds like a stand-alone deck on east side of Woodward. Bob Gibbs and Hamilton Anderson have worked on identifying where need is with their report still being finalized. Chair Bach noted that committee has officially said yes to the need for a structure and likely it should be on the east side first, then look on west. The plan is that the company that builds it will fund the project and City will then purchase it with bond money.

#### B. <u>Customer Service Software Update</u>

ED Hicks has spoken with provider Quick Base about their customer tracking service that is easily sortable and found them to be a good option over Sales Force (\$2,500/year vs. \$20,000/year). This will be presented as a formal item on next month's agenda and may require a budget amendment.

#### C. DDA Personnel Update

Permanent staffing decisions should be held off until after the annual planning process is completed. In the interim the goal is to bring in temporary part time help for 4-6 months. This should allow ample time to decide a future direction, assess current staff skill sets and identify gaps while still filling immediate needs.

# VII. CALL TO COMMITTEE CHAIRS, BOARD MEMBERS & STAFF

Director Cupples mentioned a trip hazard due to tree roots/grate in front of Sneaker's on Woodward.

Director Smith requested tracking results and providing a report on the Holiday Ice Festival to gather some hard numbers that will help determine the future of the event as she has gotten feedback that the event is not well received by businesses. Director Lane stated that last year the event attracted more people to the downtown than ever before.

OM Willcock requested volunteers for the Holiday Ice Festival.

# VIII. ADJOURNMENT

Motion by Director Lane, seconded by Director Smith to adjourn meeting. All Ayes, meeting adjourned.

01/07/2016 02:39 PM User: Bhicks

DB: Ferndale

# ACCOUNT BALANCE REPORT FOR CITY OF FERNDALE

1/2

Page:

PERIOD ENDING 12/31/2015

DB: Ferndale				
FUND ACCOUNT	DESCRIPTION	BALANCE 12/31/2014 NORMAL (ABNORMAL)	2015-16 AMENDED BUDGET	END BALANCE 12/31/2015 NORMAL (ABNORMAL)
Fund 248 - DOWNTOWN	N DEVELOPMENT AUTHORITY			
Assets 248 026.000 248 029.000 248 040.000 248 078.000 248 084.100 248 084.101 248 084.731 248 108.000 248 132.000 248 133.000 248 146.000 248 147.000 248 148.000 248 149.000	Delq.Pers.Prop.Tax/Rec Est. Uncollectable DELPP Tax A/R - Miscellaneous A/R - Other Govt Units D/F Cash Fund D/F General Fund D/F EE Retir System ACCRUED INTEREST RECEIVABLE Infrastructure Accum.Deprec infrastructure Equipment Accum.Deprec equipment Vehicles Accum.Deprec vehicles	24,336.66 (33,274.46) 0.00 0.00 540,923.93 (2,249.96) 0.00 1,085.86 0.00 0.00 0.00 0.00 0.00		38,540.18 (39,279.69) 0.00 0.00 369,724.54 (3,818.60) 0.00 1,535.27 1,574,005.00 (1,441,402.00) 50,400.00 (50,400.00) 23,140.00 (23,140.00)
TOTAL Assets		530,822.03	-	499,304.70
Liabilities 248 202.000 248 206.000 248 257.000 248 257.100 248 257.150 248 262.000 248 286.000	Accounts Payable DUE TO CUSTOMERS Wages Payable Accrued Liability - Payroll Accrued Liabilities - Health Insurance Flexible Benefit Plan Deferred Revenues	0.00 0.00 0.00 0.00 0.00 0.00 0.00		2,000.00 0.00 0.00 2,188.63 171.64 0.00 0.00
TOTAL Liabilities		0.00	_	4,360.27
Fund Equity 248 390.000 248 390.977	Restricted Invested in capital assets, net	389,070.60 0.00		477,057.15 175,255.00
TOTAL Fund Equity		389,070.60	_	652,312.15
Revenues 248 402.000 248 402.001 248 402.005 248 402.200 248 403.100 248 404.000 248 523.000 248 545.000 248 655.000 248 675.000 248 676.101 248 699.661 248 699.661	Property taxes Property Taxes - personal Property Taxes - Loss in Change of PPT Reimbursement for PPT Loss Property Tax Chargebacks Voted Property taxes Voted Property taxes - personal Federal grant State grant State PPT Loss Reimbursement Participation fees Interest income Contributions General Fund contrb. Miscellaneous income Net unrealized gains Transfer In from Motor Pool Transfer In from HR Fund	237,766.94 0.00 0.00 0.00 (3,222.80) 46,111.19 0.00 0.00 30,618.39 200.00 4,177.09 44,005.24 0.00 0.00 7,892.59 0.00 0.00	460,250.00 0.00 0.00 0.00 (10,000.00) 53,365.00 0.00 0.00 0.00 2,500.00 1,000.00 73,265.00 0.00 (10,000.00) 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 34,683.93 0.00 0.00 0.00 0.00
TOTAL Revenues		367,548.64	570,380.00	34,683.93
Expenditures 248 706.000 248 707.000 248 709.000 248 714.000 248 715.000 248 716.100 248 716.110 248 716.150 248 716.736 248 716.736 248 717.000 248 718.000 248 719.000 248 719.000	Full Time Personnel Part-Time Personnel Overtime Holiday Pay Sick Pay - Annual Social Security Health - premiums Health Insurance Health Insurance - EE Contribution Health Insurance - Retiree Health Insurance Waiver Health - OPEB Funding Life Insurance - EE Pension- ICMA-RC 401 Fringe Benefits Longevity	48,455.88 0.00 0.00 0.00 0.00 3,542.71 0.00 7,817.75 0.00 0.00 0.00 0.00 52.80 2,199.24 0.00 0.00	147,090.00 23,400.00 0.00 0.00 12,830.00 0.00 33,250.00 (2,800.00) 0.00 0.00 215.00 6,725.00 0.00	35,549.44 8,437.49 0.00 0.00 0.00 3,365.00 0.00 3,000.93 0.00 0.00 0.00 26.40 901.90 0.00

01/07/2016 02:39 PM User: Bhicks

DB: Ferndale

# ACCOUNT BALANCE REPORT FOR CITY OF FERNDALE

2/2

Page:

PERIOD ENDING 12/31/2015

FUND ACCOUNT	DESCRIPTION	BALANCE 12/31/2014 NORMAL (ABNORMAL)	2015-16 AMENDED BUDGET	END BALANCE 12/31/2015 NORMAL (ABNORMAL)
Fund 248 - DOWNTOWN	N DEVELOPMENT AUTHORITY			
Expenditures				
248 725.000	Workers Compensation	650.62	850.00	588.79
248 730.000	Postage, Mail processing	0.00	500.00	0.00
248 740.000	Operating Supplies	16,896.21	56,720.00	6,143.25
248 747.000	Grant Activity	0.00	0.00	0.00
248 775.000	Repair & Maintenance	1,076.33	1,374.00	669.49
248 802.000	Audit/Actuarial Fees	0.00	1,000.00	0.00
248 818.000	Contractual Services	15,514.63	37,500.00	23,955.40
248 853.000	Phone/Communications	1,772.49	3,000.00	516.30
248 873.000	Training/Education	2,028.35	8,400.00	423.59
248 885.000	Special programs	21,925.83	44,975.00	6,703.36
248 900.000	Printing & Publishing	9,698.53	21,780.00	3,494.40
248 914.000	Liability Insurance	0.00	2,000.00	0.00
248 920.000	Utilities	6,542.88	21,000.00	5,128.02
248 931.000	Facilities Maintenance	70,896.00	134,000.00	78,752.24
248 940.200	Equipment Leases - Non-City owned	0.00	200.00	0.00
248 942.000	Building Rental	13,708.00	27,500.00	12,915.85
248 943.000	EQUIP RENTAL ALLOC-GENERAL FUND	2,093.96	0.00	804.80
248 956.000	Miscellaneous	0.00	0.00	0.00
248 958.000	Memberships & Dues	925.00	725.00	675.00
248 961.101	General Fund Admin Allocation	0.00	0.00	0.00
248 968.000	Depreciation Expense	0.00	0.00	0.00
248 970.000	Bad Debt	0.00	0.00	0.00
248 974.000	Public Improvements	0.00	15,000.00	0.00
248 977.000	Capital Outlay	0.00	30,000.00	0.00
248 996.000	Interest Expense	0.00	0.00	0.00
TOTAL Expenditures		225,797.21	627,234.00	192,051.65



# January 2016

# **Consent Agenda**

Sample Motions:

- A. To approve the consent agenda in its entirety.
- B. To approve the consent agenda, excluding Items \_\_\_\_ (Letter/Letter & Number)\_\_\_\_.

#### **REGULAR BUSINESS ITEMS**

## **Personnel**

The DDA Executive Director is working with the City's Human Resources Director to address temporary staffing needs. The intent will be to hire someone on a temporary part-time basis to replace the recently departed customer relations position. An unpaid, part-time intern is also being considered to assist the DDA through the remaining fiscal year. Approximately 15 applications were received and 3 interviews conducted.

It is recommended to hold off on hiring a new position, whether it be part-time, shared with the City, or full-time with the DDA, until after the DDA Annual meetings to be held in the first quarter of 2016.

#### INFORMATIONAL ITEM

# **Executive Director Report**

#### Outreach

- Business visits: Greenspace Café, Rust Belt Market, Grasshopper
- Partner Meetings: City of Ferndale, Ferndale Chamber of Commerce, Oakland County
- Collaborated with the City of Ferndale, Oakland County, and Michigan Works to put on the Ferndale Small Business Collaborative
- Donated several items to the Ferndale Public Schools for PE classes; items were in storage and
  used to be used for the Holiday Hoof event when it was an obstacle course. The items were no
  longer needed as the event has become a more traditional 5k in recent years.
- Crain's Detroit: worked with Crain's to feature several new and up and coming restaurants that recently opened or that will be opened soon.

# Property & Business Development

- Former Rent-A-Center Grenadier moving forward with renovations; working to get additional parking on site and improvement to alley
- Former Buffalo Wild Wings & Twisted Shamrock- under construction; façade approved by ARC;
   target opening date of late December for Daily Dinette and January for Pops for Italian
- Maurice London Wardrobe Studio is open
- Former Rainy Day Hobbies Southern Belle's Bistro has signed lease but targeted has been delayed, but work is now moving forward
- Former Pizza Hut –construction of a multi-tenant building is ongoing
- Former Hodges Subaru currently being renovated and will be an Art Van Pure Sleep early spring 2016 opening date
- Church site to be a mixed-use development by Northstar Properties
- Save-A-Lot site Site plan approved by Planning Commission for a 90 unit residential building that includes a small amount of retail/office space and parking for tenants
- Working with a new restaurant that is considering downtown Ferndale
- Working with former retailer that is considering coming back to Downtown Ferndale

# New Businesses/Expansions/Retention

- Otus Supply Co. under construction and moving along quickly. Game plan to be open soon.
   \$3.5million investment
- Greenspace Café –opened December 1<sup>st</sup>
- Valentine Distilling expansion underway
- Interest in former Lisa D's and Dangerous Curves space
- Prospect looking for 2,000-2,500 sq. ft. in downtown by Spring 2016

#### Planning & Policies

- Downtown development committee continues to meet and is expected to have a recommendation to City Council regarding short and long term plans for downtown parking before the end of the year.
- The Business Development Committee reviewed several documents pertaining to the issuance of liquor licenses in the Central Business District, the Rust Belt's application for a liquor license, and parking in the Central Business District.

#### Communication & Marketing

- Pitch Black has been on Board since mid-May and has been providing weekly status updates.
   Staff meet with PB and will begin doing a monthly Business Spotlight on the new DDA website.
   Depending on the success of this program, multiple Business Spotlights may be shared each month.
- Website Redesign staff will be meeting with the developer in January to discuss launching the website
- Web & Social Media updates continuous updates; social media impressions improving; posting more business promotions under calendar on web; utilizing CoSchedule management system
- Twice monthly eblasts to consumers as well as twice monthly eblasts to be switched to a every three week rotation; switched over to MailChimp

# Design Projects

- Bike Brochure final revisions being made; scheduled to go to printer by Spring 2016
- Winter Physical Improvements—install winter plants into downtown planters

# Administrative

 Continued building relationships with the Chamber (see above), the Arts and Cultural Commission, FernCare, WA3, Pleasant Ridge DDA and the City



# **MEMO**

**To:** DDA Board of Directors

From: Barry Hicks, Ferndale DDA Executive Director

CC: none

**Date:** 01/08/2016

**Re:** Annual Planning Meeting Consultant

The DDA Board expressed interest in simplifying the goals and objectives of the DDA and to identify how the organization will be structured under the new Executive Director. The Executive Director spoke with three (3) organizations/companies that could facilitate this process.

- Oakland County Main Street \$4,500
- AdviCoach \$6,500
- Capricorn Leadership \$12,000

After reviewing each option, it is recommended to utilize AdviCoach's services. Advicoach and Capricorn Leadership were comparable in terms of the services they offered. Oakland County Main Street was focused on the four (4) point approach and did not offer an organizational structuring plan nor any follow-up. Additionally, the DDA may be eligible to receive a \$4,500 grant through Oakland County to help cover the cost of these services regardless of which consultant is chosen.

#### **Recommended Action**

To AUTHORIZE the Executive Director to sign the proposal from AdviCoach dated December 30, 2015, to provide consulting services to assist the DDA with the Strategic Planning Process and to allow the Executive Director to make minor modifications to effectuate the proposal.

Attached: Proposal from AdviCoach



# 2016 FERNDALE DDA STRATEGIC PLAN AND PLANNING PROCESS PROPOSAL

# December 30, 2015

#### **OBJECTIVES**

2016 objectives for engaging with AdviCoach:

- Complete a 2016 1-Page Strategic Plan
- Adopt a new quarterly strategic planning process that supports prioritization and focus on top initiatives/goals
- Strengthen the organizations ability to execute
- Create and ensure alignment between the board and staff

# **PROCESS OVERVIEW**

## • Initial Strategic Plan Completion

- Planning Session with Barry Hicks
- Survey for board members
- Full board planning session
- o Executive Committee planning session
- o Full board session for planning
- 1-Page Strategic plan completed

# Ongoing Quarterly Process

- Monthly call with Barry (review process & accomplishments)
- o Quarterly meetings with full board



\_\_\_\_\_

#### TENTATIVE DATES AND ACTIVITY

# Week of January 17<sup>th</sup>

- Meeting with Barry Hicks
  - Planning session for 1<sup>st</sup> Strategic Planning Session
  - Develop survey questions for board members
  - o Review deliverables and scheduling
- Survey sent to board members
- Review old materials / documents from DDA

# Week of January 24th

- Meeting with Barry Hicks
  - Review survey results
  - Prepare for Strategic Planning Session I

#### January 28, 2016 - 2.5 to 3.0 hrs

- Strategic Planning Session I entire DDA Board (9 members + 2 or 3 staff)
  - o 30 minute presentation Strategic Planning document and process
  - o 2 Hours Strategic Planning

#### February 03, 2016 – 1.5 hrs

- Executive Committee (4 members + 2 or 3 staff)
  - Feedback from strategic planning session
  - o Review information captured to date
  - Revise schedule / planning as needed

#### February 11, 2016 - 2.0 hrs

- Strategic Planning Session II entire DDA Board (9 members + 2 staff)
  - Strategic plan presented
  - Additional feedback
  - o Review quarterly schedule and process for remainder of 2016

#### March - December - 30 minutes

• Monthly coaching call with Barry Hicks

# May, August, & November - 1 hour meeting

· Quarterly meeting with Board



\_\_\_\_\_

#### **INVESTMENT**

The total investment for the year based on the schedule above is \$ 6,500.

More meetings may be required to complete the strategic plan but that cannot be determined until we work through the process. Additional work to summarize information and populate the initial 1 page strategic plan is included. Additional phone calls with Barry, or an extra meeting with the executive team or staff, will not impact the initial proposal.

# Payment structure for 2016 based on timeline:

Month		Payment	
January		\$2,500	
February		\$2,500	
May		\$ 500	
August		\$ 500	
November		\$ 500	
	TOTAL	\$ 6,500	

#### **OTHER**

Satisfaction is guaranteed. At any time during the process if you feel that the relationship with AdviCoach is not meeting your expectations, we will discontinue our work together.



\_\_\_\_\_\_

#### **QUALIFICATIONS**

Kathryn H. Baker, D.M., is an Adjunct Assistant Professor in the Department of Business Communications at Walsh College, in Troy, Michigan. She teaches graduate courses in management communications and provides training and development to local organizations for the Walsh Institute, a division of Walsh College.

Dr. Baker earned a Doctorate of Management in Executive Leadership from Walsh College in 2014. She earned an MBA from Walsh College in 2004 and a Bachelor of Science from the Georgia Institute of Technology, in Atlanta.

Her doctoral dissertation titled, "Business Coaching and Leader Efficacy Development: A Comparative Study," focused on the business coaching experience and its impact on leader efficacy development. She currently owns and operates AdviCoach of Michigan, a business coaching practice where she and two associates coach business owners and executives, helping them increase profits, build teams of great people, and execute on solid strategies for growth.

With over 10 years of corporate experience, Dr. Baker worked for Ingersoll Rand in the Fluid Technologies Group, as a Business Unit Manager responsible for the Dispensing Technologies business in Rochester Hills, Michigan. In addition, she held positions at Ingersoll Rand as a global marketing manager, a tier-one industry manager, and originally as an area sales manager. Dr. Baker has extensive experience in the disciplines of business development, sales, marketing, strategic planning, and organizational development.

Dr. Baker regularly conducts seminars and workshops on strategic planning and communication, building a performance culture, brand differentiation, sales, and business profitability strategies. She is currently a board member for the Auburn Hills Chamber of Commerce where she serves as treasurer.

#### FOR MORE INFORMATION, PLEASE CALL:

Kathryn Baker 248-613-1496 kbaker@advicoach.com